

# Additional SMARTY terms

V8.0

**SMARTY**  
Simple, honest mobile

## Voice minutes

Inclusive calls are standard UK mobiles and landlines, when in the UK or EU, and valid for 1 calendar month. SMARTY reserves the right to introduce costs for calls at any time. Using your phone as a personal hotspot to connect a laptop for internet use is included.

## Voicemail

Voicemail can be accessed for no additional charge.

## Texts

Inclusive text messages are standard texts sent within the UK or EU to other standard UK mobiles and remain valid for 1 calendar month. Each message can accommodate 160 characters.

## Add-on

Once you buy an Add-on it has no expiry date, unless there's no activity at all on your account for 180 days, in which case SMARTY reserves the right to terminate or suspend your account.

## 3G & 4G devices

Services only work on 3G & 4G enabled devices.

## Multimedia Messages (MMS)

Whilst multimedia messages (MMS) are not part of your inclusive text allowance, they are zero-rated – meaning you will not be charged for sending MMS messages. MMS can only be sent within the UK to other standard UK mobiles. SMARTY reserves the right to suspend, modify or withdraw this, without notice, at any time.

## Plans

Once your Plan is activated, it's valid for 1 calendar month. Your plan is live as soon as you have activated your SIM or renewed your Plan. After 1 calendar month all remaining Plan allowances will be lost. Plans are non-refundable. SMARTY reserves the right to suspend, modify, withdraw or introduce new Plans, without notice, at any time.

<b>Plan</b>	<b>Minutes</b> (UK landlines, Mobiles and Voicemail)	<b>Texts</b> (to any other standard UK mobile)	<b>Internet</b> (UK)
<b>500MB</b>	Unlimited	Unlimited	500MB
<b>1GB Data</b>	Unlimited	Unlimited	1GB
<b>Discount</b>			
<b>2GB Data</b>	Unlimited	Unlimited	2GB
<b>Discount</b>			
<b>3GB Data</b>	Unlimited	Unlimited	3GB
<b>Discount</b>			
<b>4GB</b>	Unlimited	Unlimited	4GB
<b>8GB</b>	Unlimited	Unlimited	8GB
<b>12GB</b>	Unlimited	Unlimited	12GB
<b>30GB</b>	Unlimited	Unlimited	30GB
<b>50GB</b>	Unlimited	Unlimited	50GB
<b>Unlimited</b>	Unlimited	Unlimited	Unlimited

<b>Add ons</b>	<b>1GB</b>
	Data
<b>Plan</b>	<b>Booster</b>
<b>500MB</b>	£1
<b>1GB</b>	£1
<b>2GB</b>	£1
<b>3GB</b>	£1
<b>4GB</b>	£1
<b>8GB</b>	£1
<b>30GB</b>	£1
<b>50GB</b>	£1

Not included in your unlimited minutes and their costs;

**Shot codes** (five digits in length and often used for news alerts / voting / quizzes) Not currently available on SMARTY

**NGN** (084, 087) £0.03 per min plus Service Charge

**Non-Emergency** (101) Free

Service charges can range between 1p and 13p per call or per minute (check with the company you are calling to make sure you know the cost).

## Unused Data

For plans with specific data allowance (1GB, 2GB, 3GB plan), at the end of the month we will credit any unused data off your next month's plan, minus the basic £5 service charge.

<b>Discount</b>	<b>Include data</b>	<b>Price</b>	<b>Service Charge</b>	<b>Maximum Discount</b>	<b>Discount per unused GB</b>
<b>1GB</b>	1GB	£6	£5	£1	£1
<b>2GB</b>	2GB	£7	£5	£2	£1
<b>3GB</b>	3GB	£8	£5	£3	£1

## Discontinued Tariff terms

We reserve the right to change Plans with 30 days' notice to customers. For further information see the Price Guide.