

**SMARTY**  
**16GB Voice**  
**plan with an**  
**extra 34GB data**

Everything you need to know about  
redeeming the 16GB Plan with 34GB extra  
data (50GB total) for up to 15 months

## 16GB Voice plan with 34GB promotional data(50GB Total) additional data offer (25<sup>th</sup> March 2024 – 1<sup>st</sup> July 2024)Terms and Conditions

1. **Promoter:** Hutchison 3G UK Limited (trading as SMARTY) of Registered office: 450 Longwater Avenue, Green Park, Reading, Berkshire, RG2 6GF.
2. **Offer:** SMARTY 16GB Voice Plan OFFER (the “Promotion”) applies to the current SMARTY 1-month 16GB Voice Plan (the “Eligible Plan”) purchased within the Promotion Period. Under this Promotion, the standard data of 16GB will be increased to 50GB per month (the “Promotional Price”) for your first 15 continuous months on the Eligible Plan.
3. **Dates:** The Offer will run from 00:00 GMT 25th March 2024 – 1<sup>st</sup> July 2024 (Offer Period), but may be withdrawn, amended or extended, at any time and without notice (see Section 11 below regarding Variations to these terms).
4. To be eligible for this **Promotion**, you must:
  - a. be resident in the UK and over 16 years old;
  - b. be a new/existing SMARTY customer who accesses the SMARTY website or is on the 16GB plan (the “Eligible plan”)
  - c. New SMARTY customers must access the SMARTY website during the Promotion Period, find the applicable offer and click the link to purchase;
  - d. purchase the Eligible Plan online on SMARTY’s website during the Promotion Period;
  - e. activate your SIM online on SMARTY’s website, within 2 weeks of purchase
  - f. comply with the Terms and Conditions for using SMARTY, including holding (and not cancelling) your Promotion Plan for 14 days from the date of purchase, (an “Eligible Customer”, excluding those buying pre-paid SIM from our instore partners) and follow the promotion steps set out below.
  - g. Existing SMARTY customers will either receive communication from SMARTY with instructions on how to take up the offer OR
  - h. Can contact SMARTY Webchat to take advantage of the offer from their next renewal. For alternative ways to contact, please find information [here](#).
5. The **Promotional Price** is available for a maximum of 15 consecutive months on the **Eligible Plan**. To receive the **Promotional Price** for a maximum 15 months, following purchase and SIM activation Eligible Customers must:
  - a. either set up their account to auto-renew each month or manually renew their Eligible Plan each month within 12 hours of their pre-paid billing cycle end date; and
  - b. remain on the Eligible Plan for 15 consecutive months from the date of SIM activation.
6. This **Promotion** will only be available to **Eligible Customers** for so long as SMARTY offers the **Eligible Plan** in its current form. **SMARTY** reserves the right to withdraw the **Eligible Plan** at any time in future at its discretion.
7. If you change to another plan or have a break in your subscription of the **Eligible Plan** at any time from your first purchase of the **Eligible Plan**, you will no longer be eligible for this Promotion. You will only receive the Promotional Price for the months before this change or break and not for the next month or any subsequent month. A break in subscription includes where you do not auto-renew or you fail to manually renew your account every month within 12 hours of your current Eligible Plan’s end date.
8. The additional data covers only the **Monthly Charge** for the 16GB data plan and not any other charges (including without limitation **Out of Bundle Service Charges**, Additional Service Charges, account administration fees, fees for Connection and re-connection and any costs incurred in collecting outstanding payments).
9. The Offer is not available in conjunction with any other promotional offers or discounts. The link may be used once only and is linked to the email address associated with your **SMARTY** dashboard.
10. We cannot accept responsibility for entries lost, corrupted, or delayed in transmission. Under no circumstances will we (or our parent, subsidiaries and affiliated companies) be liable (unless such liability cannot be lawfully excluded) for any losses, damages, costs or expenses arising from or in any way connected with any errors, defects, interruptions, malfunctions or delays in the Offer and we exclude liability, to the fullest extent permitted by law, for any loss or damage caused to you arising out of this Offer.
11. **Governing law:** These terms and conditions shall be governed by and construed in accordance with English law.

12. **Variation to these terms:** If we withdraw, amend, extend or otherwise vary these terms, we will update them on our Website.