

# Terms and Conditions for Welcome Back: First Month Free Promotion

Everything you need to know about  
redeeming the 30GB data first month  
free offer.

## **SMARTY First Month Free – 30GB August 2020 Terms and conditions**

1. Promoter: Hutchison 3G UK Limited of Star House, 20 Grenfell Road, Maidenhead, Berkshire, SL6 1EH trading as SMARTY ('we' or 'SMARTY').
2. Offer: Selected customers get their first month free on the 30GB plan (Offer).
3. Dates: The Offer will run from 20 August up to and including 27 August 2020 (Offer Period), but may be withdrawn, amended or extended, at any time and without notice (see Section 11 below regarding Variations to these terms).
4. Eligibility: Available to returning SMARTY customers who receive the exclusive Offer email and follow the link to order a SIM and purchase the 30GB plan within the Offer Period, complying with the Terms and Conditions ([smarty.co.uk/terms-and-conditions](https://smarty.co.uk/terms-and-conditions)) for using SMARTY.
5. To claim the Offer:
  - a. Follow the link in your Offer email
  - b. Sign into your dashboard
  - c. Select the 30GB plan
  - d. Complete your order including payment details and your auto-renewal preference
  - e. After your SIM arrives, activate your SIM before 10 September 2020. Your 30GB plan will start on the day you activate.
6. The 30GB plan will automatically renew at £10 a month after your free month ends. You can cancel the 30GB plan or change to another plan at any time via your dashboard and the changes will apply from the next month. If you cancel before the end of your first free month, you will not be charged.
7. The free month covers only cover the Monthly Charge for the 30GB plan and not any other charges (including without limitation Out of Bundle Service Charges, Additional Service Charges, account administration fees, fees for Connection and re-Connection and any costs incurred in collecting outstanding payments).
8. The Offer is not available in conjunction with any other promotional offers or discounts. The link may be used once only and is linked to the email address associated with your SMARTY dashboard.
9. We cannot accept responsibility for entries lost, corrupted or delayed in transmission. Under no circumstances will we (or our parent, subsidiaries and affiliated companies) be liable (unless such liability cannot be lawfully excluded) for any losses, damages, costs or expenses arising from or in any way connected with any errors, defects, interruptions, malfunctions or delays in the Offer and we exclude liability, to the fullest extent permitted by law, for any loss or damage caused to you arising out of this Offer.
10. Governing law: These terms and conditions shall be governed by and construed in accordance with English law.
11. Variation to these terms: If we withdraw, amend, extend or otherwise vary these terms, we will update them on our Website.