

## **LARGE PLAN DOUBLE DATA OFFER.**

### **Brief summary of the promotion:**

1. The Large Plan Double Data Offer (the “**Promotion**”) applies to SMARTY 1-month Large Plans purchased within the Promotion Period (the “**Eligible Plan**”). The standard monthly data allowance on the Eligible Plan is 8GB (the “**Standard Data**”). Under this Promotion, the Standard Data will be doubled to 16GB for your first 3 months on the Eligible Plan. The 8GB of data provided in addition to the Standard Data is the “**Promotional Data**”.

### **Promoter:**

2. The Promoter is Hutchison 3G UK Limited of Star House, 20 Grenfell Road, Maidenhead, Berks, SL6 1EH trading as SMARTY (“**Smarty**”).

### **Dates:**

3. The Promotion will commence at 00:01 BST on 6 August 2019 and will close at 23:59 BST on 3 September 2019 (“**Promotion Period**”).

### **Eligibility:**

4. To be eligible for this Promotion, you must:

(a) be resident in the UK and over 16 years old;

(b) be a new SMARTY customer who purchases the Eligible Plan online on SMARTY’s website during the Promotion Period;

(c), activate your SIM online on SMARTY’s website, in accordance with our ‘Additional SMARTY Terms’, by 11:59pm BST on 10 September 2019; and

(d) comply with the Terms and Conditions for using SMARTY, including holding (and not cancelling) your Promotion Plan for 14 days from the date of purchase,

(an “**Eligible Customer**”) and follow the promotion steps set out below.

### **Promotion steps:**

5. The Promotional Data is available for a maximum of 3 consecutive months on the Eligible Plan. To receive the Promotional Data for the maximum 3 months, following purchase and SIM activation Eligible Customers must:

(a) either set up their account to auto-renew or manually renew their Eligible Plan within 12 hours of their pre-paid billing cycle end date; and

(b) remain on the Eligible Plan for 3 consecutive months from the date of SIM activation.

6. If you purchase the Eligible Plan but do not set up your account to auto-renew or do not manually renew your Eligible Plan within 12 hours of its end date you will receive the Promotional Data for 1 month only. If you have a break in your Eligible Plan during your first 3 months, you will only receive the Promotional Data for the months before this break.

7. To set up your account to auto-renew, log-on to your SMARTY Dashboard. You can then update your payment settings by selecting the Auto-renew option.

### **Promotional Data:**

8. Promotional Data will be applied automatically to any Eligible Plan and will expire 1 calendar month after it is activated ("**Monthly Expiry Date**") or on the date it is used up, if earlier.

9. Unused Promotional Data is not transferrable and will not be available during the following month. You will always be deemed to use Standard Data before Promotional Data.

10. The Promotion does not affect your discount for unused data, which applies only to the Standard Data, but cannot be used in conjunction with any other promotional offers or discounts. Unused Promotional Data is not available for use in the following month or eligible for any unused data discount.

11. You may receive a discount for unused data that is applied to your billing month based on unused Standard Data from the previous billing month (in accordance with our usual terms of service). The discount will always be based on the amount of unused Standard Data (and excludes Promotional Data) in the immediately preceding billing month.

12. By way of a worked example:

- On 20 August 2019 Susan takes out her first Eligible Plan and pays £15.00.
- On 21 August 2019 Susan activates her SIM online. Susan also updates her payment settings on the SMARTY Dashboard by selecting the Auto-renew option. Susan receives the Promotional Data during this month as it is her first month on the Eligible Plan.
- In her first month (21 August - 20 September 2019), Susan uses 7GB of her 16GB data allowance, leaving 1GB of unused Standard Data and 8GB of unused Promotional Data.
- On 21 September 2019 (i.e. the start of Susan's second billing month), Susan's Eligible Plan auto-renews and she receives a discount of £1.25 for the 1GB of unused Standard Data from the immediately preceding month. The Promotional Data unused in her first month expires. Susan is billed £13.75 and receives the

Promotional Data for this month as it is her second, consecutive month on the Eligible Plan.

- In her second month, (21 September – 20 October 2019), Susan uses 10GB of her 16GB data allowance, leaving no unused Standard Data. The 6GB of unused Promotional Data expires.

- On 21 October 2019 (i.e. the start of Susan's third billing month), Susan's Eligible Plan auto-renews again and she is billed £15.00. Susan does not receive any unused data discount for this month as she used all of her Standard Data in her second month. Susan receives the Promotional Data for this month as this is her third, consecutive month on the Eligible Plan.

- In her third month (21 October – 20 November 2019), which is the final month Susan is eligible for the Promotion, Susan uses 3GB of her 16GB data allowance, leaving 5GB of unused Standard Data.

- On 20 November 2019 (i.e. the start of Susan's fourth billing month), Susan's Eligible Plan auto-renews and she receives a discount of £6.25 for the 5GB unused Standard Data from the immediately preceding month. The Promotional Data unused in her third month expires. Susan is billed £8.75. Susan receives 8GB of data this month and does not receive Promotional Data as she has already received the maximum 3 months of Promotional Data.

**General:**

13. The Promotional Data is not transferable, and no cash alternative will be offered.

14. Under no circumstances will SMARTY (or its parent, subsidiaries and affiliated companies) be liable (unless such liability cannot be lawfully excluded) for any losses, damages, costs or expenses arising from or in any way connected with any errors, defects, interruptions, malfunctions or delays in the Promotion.

15. The purchase of an Eligible Plan during the Promotion Period signifies the Eligible Customer's acceptance of the Promotion's terms and conditions.

16. These terms and conditions shall be governed by and construed in accordance with the laws of England and Wales and subject to the exclusive jurisdiction of the courts of England and Wales.